



SECURITY POLICY

United Development Company (UDC) is committed to serve its customers including residents and visitors with security services that commit to public safety. UDC is committed to provide a safe and secure working environment for its personnel, contractors and clients, achieved through the recruitment of experienced contractors, upholding applicable laws, practicing acceptable conduct and ethical standard, taking appropriate measures to eliminate risks or reduce impact of risk occurrence and commitment to continual improvement whilst respecting Human Rights at utmost times.

UDC is committed to operating and continually improving the effectiveness of its Security Operations and to remain compliant with the requirements of ISO 18788:2015, as well as confirming to industry codes of conduct, human rights obligations, established and/or emerging good governance principles. To achieve this, UDC has adapted and matured its security operating management system (SOMS) in accordance with the following key principles:

- ❖ Commitment to this Policy by all Company personnel.
- ❖ Adherence to applicable law and legal requirements.
- ❖ Operating within MOI Directives to Private Security Companies operating in Qatar.
- ❖ Ensuring policies and procedures are implemented in accordance and respect to the Universal Declaration of Human Rights.
- ❖ Framework shall be provided for setting objectives through diligent consideration of Risk assessment process to avoid, prevent and reduce the likelihood and consequences of undesirable events, while giving utmost priority to human life and dignity.
- ❖ Compliance to ISO 18788:2015 (Management system for private security operations).
- ❖ Compliance to UDC's Code of Conduct and Business Ethics Policy.
- ❖ Compliance to UDC's Policies & Procedures.
- ❖ Commitment to UDC Health and Safety Procedures.
- ❖ Conduct regular Internal auditing against ISO 18788 standard, departmental polices & procedures and ensure that all its business activities, security operations and services are conducted with protection of human rights and public safety as first priority.
- ❖ Ensure a robust, enterprise-wide risk and resilience management process to avoid, prevent and reduce the likelihood and consequences of disruptive or undesirable events of all scales and levels.
- ❖ Achieve complete satisfaction of our customers with our services.
- ❖ Achieve the highest level of employee satisfaction possible.
- ❖ Ensure adequate vetting of UDC's employees, and personnel of sub-contracted services.
- ❖ Commitment to continual improvement.

The attainment of standards embodied in the Security Operating Management System (SOMS) requires commitment and participation of all members of the Company as well as suppliers and contractors.



Ibrahim J. Al-Othman
President & Chief Executive Officer